



T&Cs for BWAL Online Events

These terms and conditions (as defined below) sets out the Conditions under which we will provide the Service (as defined below) to you.

By “you” or “your” we mean the “Customer” as defined below.

By “us” and “we” we mean Bake With A Legend Limited, trading as “Bake With A Legend” a company registered in England and Wales under Company number 10554152 and having its registered office at 7 Holders Hill Drive, London, NW4 1NL (“With A Legend”, “Bake With A Legend” or “BWAL”).

Meaning of Terms

In this Contract (unless the Contract otherwise requires), the following words shall have the following meanings:

Booking means the request and Confirmation of the Service (in the form of a Receipt).

Customer means any person making a Booking (whether they are a Participant or not).

Conditions means these terms and conditions, as amended from time to time by BWAL.

Confirmation means the email sent by BWAL setting out the exact details of the Event, including but not limited to the Date, Venue, Legends and Price agreed with the Customer.

Contract means these Conditions, the Confirmation and any other agreement between the Customer and BWAL arising out of the Booking.

Date means the date of the Event as specified in the Confirmation.

Event means the unique experience organised by BWAL for which the Booking has been made, the exact details of which are set out in the Confirmation.

Full Payment means the amount (the Price minus the Enquiry Deposit minus the Deposit) requested by BWAL under the terms of the Contract.

Legend / Baker means a former participant in Great British Bake Off who has agreed to take part in Events organised by BWAL.

Participant means any person taking part in the Event.

Price means the price specified in the Confirmation.

Service means the services as provided by BWAL as set out in the Contract.



Bookings and Fees

1. A BWAL Online Booking is confirmed only when a Customer has:
 - a. Made an enquiry to BWAL, AND
 - b. Agreed the Price, Date and number of Participants with BWAL, AND
 - c. Been sent a link to make payment AND
 - d. Been issued with a Confirmation that payment has been received.
2. Once booked, the event is strictly non-refundable.

Booking process

3. The Legends listed on the BWAL website are Legends that have agreed with BWAL to be available for Events.
4. When booking the Customer is free to request a specific Baker for their Event, however BWAL cannot guarantee the attendance of a specific Legend.
5. BWAL will endeavour to provide you with confirmation of which Legend will be attending the Event, as soon as is practicable after Booking is complete.
6. BWAL reserves the right to not agree to any Booking that is made on the basis of the guaranteed attendance of any specific Baker.
7. Should the Baker confirmed by BWAL be unable to attend the Event for any reason, BWAL will facilitate the attendance of another Baker.
8. BWAL cannot guarantee the attendance of any Legend at an Event, the replacement of the Legend does not allow the Customer to cancel their Booking. BWAL is under no obligation to offer any refund in these circumstances.
9. All Legends provided by BWAL are reminded of their responsibilities in order to ensure everyone attending has an enjoyable experience.

BWAL's Obligations

10. BWAL will arrange the Online Event, via Zoom, to which all participants will be sent appropriate links.
11. BWAL will ensure the customer has, no later than seven days prior to the event, received full recipe details outlining what is required in terms of ingredients and equipment to take part in the class.



12. BWAL will be available for support up to the start of the Event.

The Event

- 13. The online class will last for approximately 1h 45 minutes.
- 14. The Baker will demonstrate in an easy to follow step by step manner, the requested bake, to ensure everyone can follow.
- 15. The Baker will be on hand to answer questions during the experience.

By stating your agreement to these terms and conditions when making payment, it means that you have read and understood them and intend to abide by them.